

**Press Release**

## **Electrolux signs a five year IT Infrastructure Management engagement for Asia/Pacific with HCL Technologies**

**Noida, India/London, UK – February 22, 2010** – [HCL Technologies](http://www.hcltech.com/) Ltd. (HCL), a leading global IT services provider, today announced that it has signed an IT Infrastructure Management engagement with Electrolux, a global leader in home appliances and appliances for professional use.

The scope of this five year engagement covers support of workplace services for Electrolux including proactive monitoring and management of network, servers, IT security and end user computing environment in 12 countries in the APAC region including Australia.

“We wanted to offer a standardized service to Electrolux operations in Asia Pacific without increasing costs. In HCL we found a partner that understands standardization of services and has an ability to support the business locally across the region” said Bertil Norberg, Electrolux Group CIO. “We look forward to leveraging HCL’s tools, processes and best practices to reach our business objectives.”

HCL will deliver these services to Electrolux through its Global Delivery Centers in India and Malaysia and onsite services strengthened by a robust partner eco-system. It will be providing multilingual helpdesk services in languages including English, Vietnamese, Thai and Bahasa (Malaysia & Indonesia) to Electrolux end-users across Asia Pacific.

“We are confident that our scalable and localized delivery set-up combined with our focus on reducing operational cost will increase the effectiveness of Electrolux IT spend”, said Pradeep Bindal, Senior Vice President & Worldwide Head of Sales, Infrastructure Management & Transformation Services, HCLT ISD

HCL has been ranked as World’s No.1 IT Infrastructure Services Provider by Blackbook of Outsourcing Survey 2009. The company has recently announced many landmark global engagements like Nokia, Reader’s Digest Association, Dr. Pepper Snapple Group, Energy Future Holdings and Viacom Inc. For more information, visit: <http://www.hcltech.com/>

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**About HCL ISD**

HCL ISD is a leading IT services company and a subsidiary of HCL Technologies Ltd. (also known as HCL Comnet in the domestic market). A focused player in the IT services arena, HCL ISD seeks to provide simplified infrastructure



solutions through delivering high-performance management services for complex, distributed infrastructure environments encompassing the Internet, Client and legacy based infrastructures. HCL ISD addresses the growing demand for the cost-effective management of technology infrastructure across geographically dispersed locations. With a mission to develop innovative solutions for enterprises worldwide, the company has developed a unique model for Remote IT infrastructure management that enables customer organizations to achieve superior infrastructure performance and significantly reduced costs through a global delivery model. For more information, please visit

### **About HCL Technologies**

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on 'transformational outsourcing', underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 26 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare. HCL takes pride in its philosophy of 'Employee First' which empowers our 55,688 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 2.5 billion (Rs. 11,833 crores), as on 31st December 2009 (on LTM basis). For more information, please visit [www.hcltech.com](http://www.hcltech.com)

### **About HCL**

HCL is a \$5 billion leading global technology and IT enterprise comprising two companies listed in India - HCL Technologies and HCL Infosystems. Founded in 1976, HCL is one of India's original IT garage start-ups. A pioneer of modern computing, HCL is a global transformational enterprise today. Its range of offerings includes product engineering, custom & package applications, BPO, IT infrastructure services, IT hardware, systems integration, and distribution of information and communications technology (ICT) products across a wide range of focused industry verticals. The HCL team consists of over 62,000 professionals of diverse nationalities, who operate from 26 countries including over 500 points of presence in India. HCL has partnerships with several leading Global 1000 firms, including leading IT and Technology firms. For more information, please visit [www.hcl.in](http://www.hcl.in)

### **Forward-looking Statements**

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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